

# Step-by-Step Instructions

(PRINT this set of instructions to follow every time you refill your cartridge)

Hewlett Packard C9362WN (#92)



**Items Needed: gloves, pigmented black ink, drill, #5 refill station, paper towels, review hints & tips and check list**

**Syringe: Attach needle tip (located inside station # 4) to the syringe tightly. Unscrew lid on ink bottle. Puncture silver seal with needle tip making a small hole in the center of seal. Using the correct color pull the correct amount of ink into the syringe. Rinse syringe and needle tip after every use and before using syringe with another color. Rinse syringe and needle tip with water until the water runs clear.**

1.) Place cartridge in Station #5 with copper circuits facing to the left and the plastic feet inside the bottom of the station to your right. Refill station lid has three holes. Place the lid on cartridge with single hole on the left and double holes on the right. Make sure lid snaps down over top of cartridge.

2.) Insert the drill into the single hole on the left side of the lid. Make sure the drill goes thru the lid and deep into the inkjet cartridge below.

3.) Remove the lid from cartridge. Leave cartridge in refill station.

4.) Insert the black pigment ink using the syringe inside of the fill-hole. See picture. S-l-o-w-l-y inject 3 ml of ink into the fill-hole. If ink begins to “bubble” out of the fill-hole, remove bottle tip. **As you inject the ink withdraw and re-insert the syringe at different angles in order to expose the whole sponge to the ink.** Bubbling occurs when a cartridge is either over-filled or if ink is being inserted too quickly. Wait several minutes and then try to slowly insert more ink. If ink begins to bubble out the fill-hole or leak from the printhead, you have plenty of ink in the cartridge.

5.) After refilling, remove cartridge from refill station. Place cartridge upright on folded paper towels with the printhead facing down toward the paper towel. Do not let the printhead touch the paper towel. It maybe necessary to tilt the cartridge slightly so printhead is not in contact with paper towel. Let cartridge sit for approximately 20 minutes after refilling before putting cartridge back into printer.

**For best results, let cartridge sit for 8 hours after refilling so the ink can saturate the entire sponge.**

6.) After letting cartridge sit on paper towel, do not cover fill-hole or use plug.

7.) Check the ink flow by gently pressing a dry paper towel against the printhead. You should see a line of black ink. If not, gently press a warm, wet paper towel against the printhead until the black is visible.

8.) When black is visible on paper towel, place cartridge back into the printer and run 1-2 print tests. [Or Print 3 pages using:](#)

[http://www.refills4you.com/support/black\\_print\\_test.html](http://www.refills4you.com/support/black_print_test.html) Black ink test

[http://www.refills4you.com/support/color\\_print\\_test.html](http://www.refills4you.com/support/color_print_test.html) Color ink Test

Note: HP C9362WN (#92) may still show no ink or low ink after refilling. You will still be able to print.

**PLEASE NOTE:** If you have tried printing with your cartridge completely out of ink, you may have damaged the printhead. Inkjet printers work by heating a resistor inside the printhead which heats the ink before it is sprayed onto the paper. If there is no ink to keep the resistors cool, you stand the chance of frying them. In your worst case you will need to buy a new cartridge.

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